# Tips on Providing Feedback in an Online Environment: Responses to Students

Below is a chart with some possible wording for a sampling of topics for you to consider:

|  |  |  |
| --- | --- | --- |
|  | **To an individual student** | **To the entire class** |
| Poor quiz results | * Thank you for trying the quiz last week. I note that you achieved 2 marks out of the 10 possible and spent only 4 minutes out of the possible 20. Would you like to have a chat via Zoom so I can share some suggestions before our next assessment which is on \_\_\_\_\_? Or consider reviewing the advice I have posted at \_\_\_\_ for the class. Don’t forget (Suggest Student Service) is available to you for free. | * Now that the quiz is closed, here is some global feedback for the class. * As a class, you did well on the questions about \_\_\_\_\_\_. For those who are still not sure of the concept of \_\_\_\_\_\_ , I am linking the video/transcript/zoom session which may help you review. * Based on the results, many of you still seem unsure how to \_\_\_\_\_\_\_. Here is a link to...   + the Zoom session where we learned about\_\_\_\_\_\_\_   + the self-quizzes for more practice   + to the page numbers in the textbook which deal with the areas most people struggled with. * I am available on Zoom/Teams at time on date to answer your specific questions. |
| Answers left blank  (NOTE: a good educational practice is to allow students to move backwards and forwards through a quiz rather than choosing the feature which disallows this.) | * Part of the reason for your low score in this quiz is that you left some answers blank. A good practice is to make your best guess rather than leave a blank. If you have time at the end of the quiz, you can go back and reconsider your answer. | * I noticed that some students left test questions blank rather than answering them. A good practice is to make your best guess rather than leave a blank. If you have time at the end of the quiz, you can go back and reconsider your answer. |
| Quiz not taken | * I am concerned to see that you did not take the quiz. The individual quiz was only worth \_\_\_ of your final grade, but these marks add up by the end of the course. In addition, the quiz gives you the opportunity to review the course content and practice recalling what you have learned. This will enable you to do better on subsequent assignments. * I recommend that you contact \_\_\_\_\_\_\_\_\_\_, a Student Success Advisor at our campus, for help with managing assignments. If there is anything I can do to help, please let me know. | * N/A |